
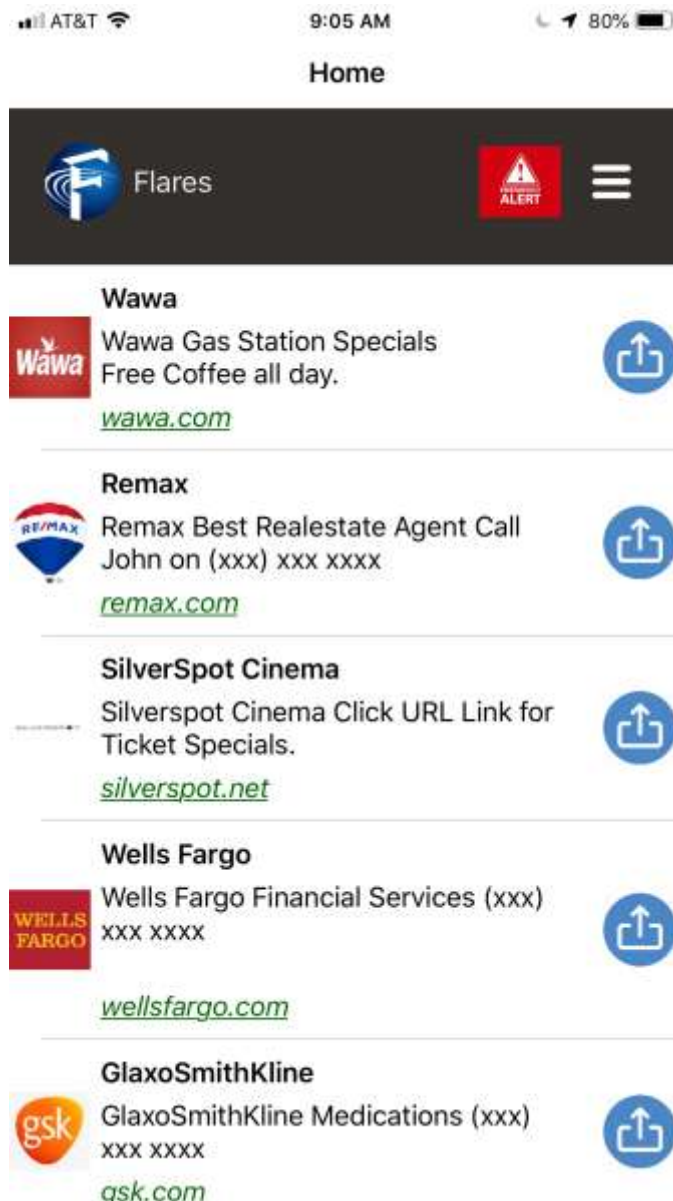




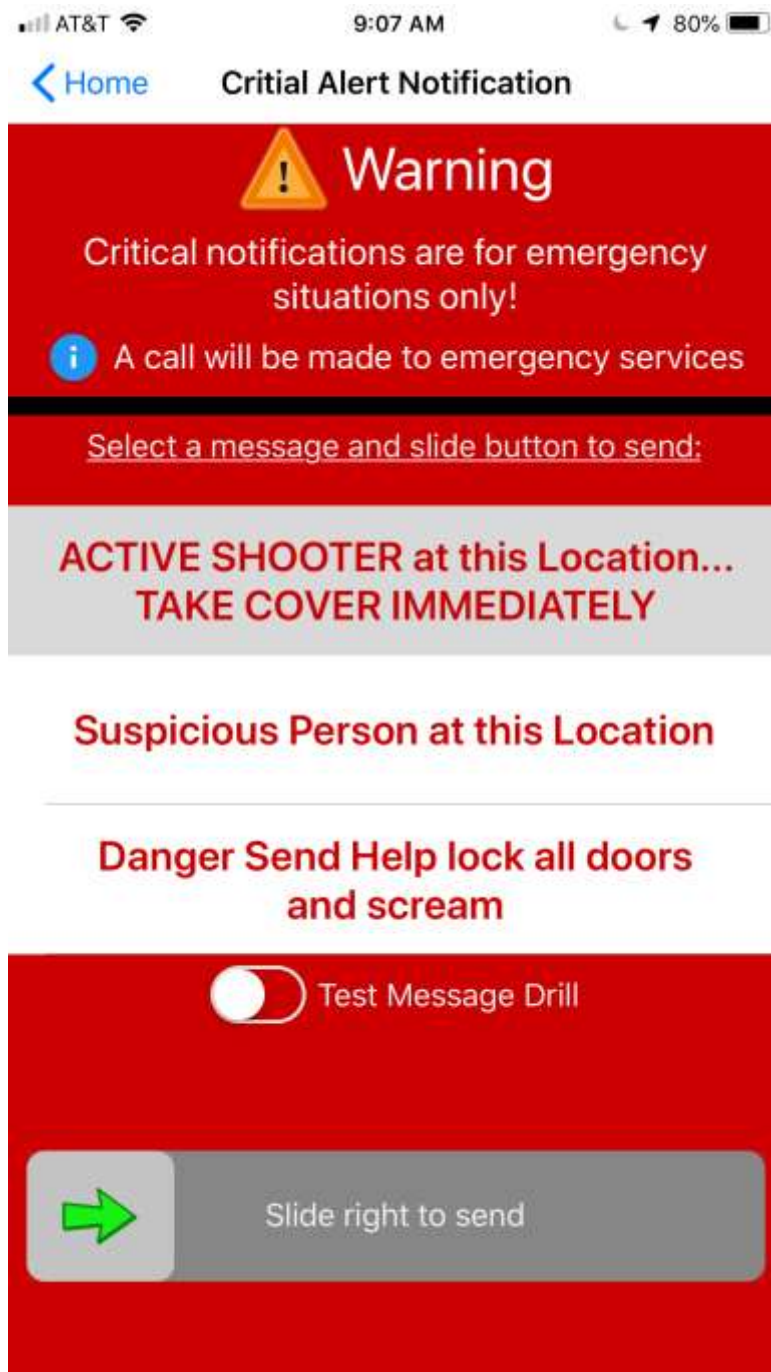
Critical Alert Emergency Notification

User Guide: (For Approved Clients Only)

The Image below shows the App Home Page with the Critical Alert Button  at the Top Right of the Page. (This will only show up if the Flare Central Client has been approved to use the Critical Alert Notification feature, not all Clients will be approved to use this feature).



The Image below shows the Client selected the Critical Alert Button  at the Top Right of the Home Page. This opens the Critical Alert Activation page where the Client / Delegate Activator selects 1 of the 3 the Predefined Critical Alert Message to send. The Client selected the “Active Shooter” Critical Alert message in the below example and swiped the slider Right . The Predefined Critical Alert Messages can be customized by each Client. (By default the “Test Message Drill” is not active See **Appendix A** for Test Message Drill activations).

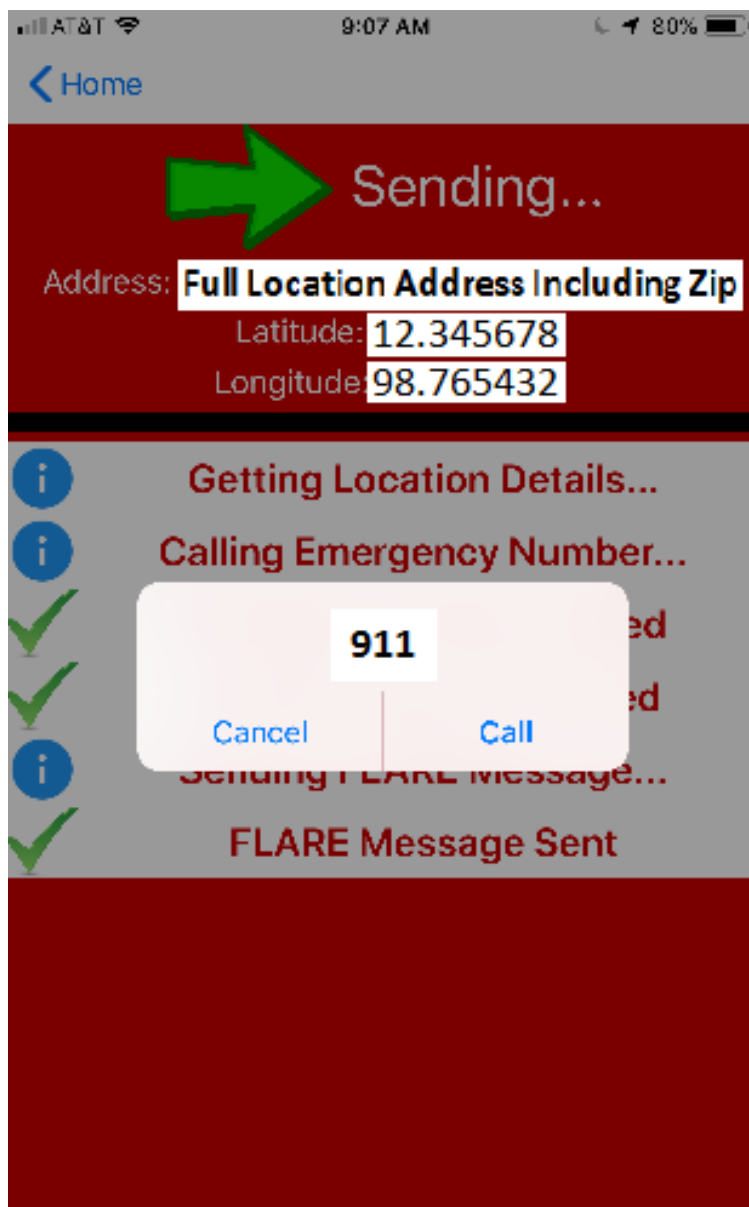


When the Critical Alert Notification has been activated multiple things happen simultaneously. The App brings up a Call Button to call 911 which is the preferred method to contact the emergency services.

The Activator knows the exact address of the Location including the Latitude / Longitude if required as it appears on the App Page.

The App sends the Critical Alert Notification message including the Location Details to every Smart Device that has the FLARE App and which has come into local proximity of any of the Clients FLAREs within the past 24 hours, that are assigned to a Profile enabled for Critical Alerts.

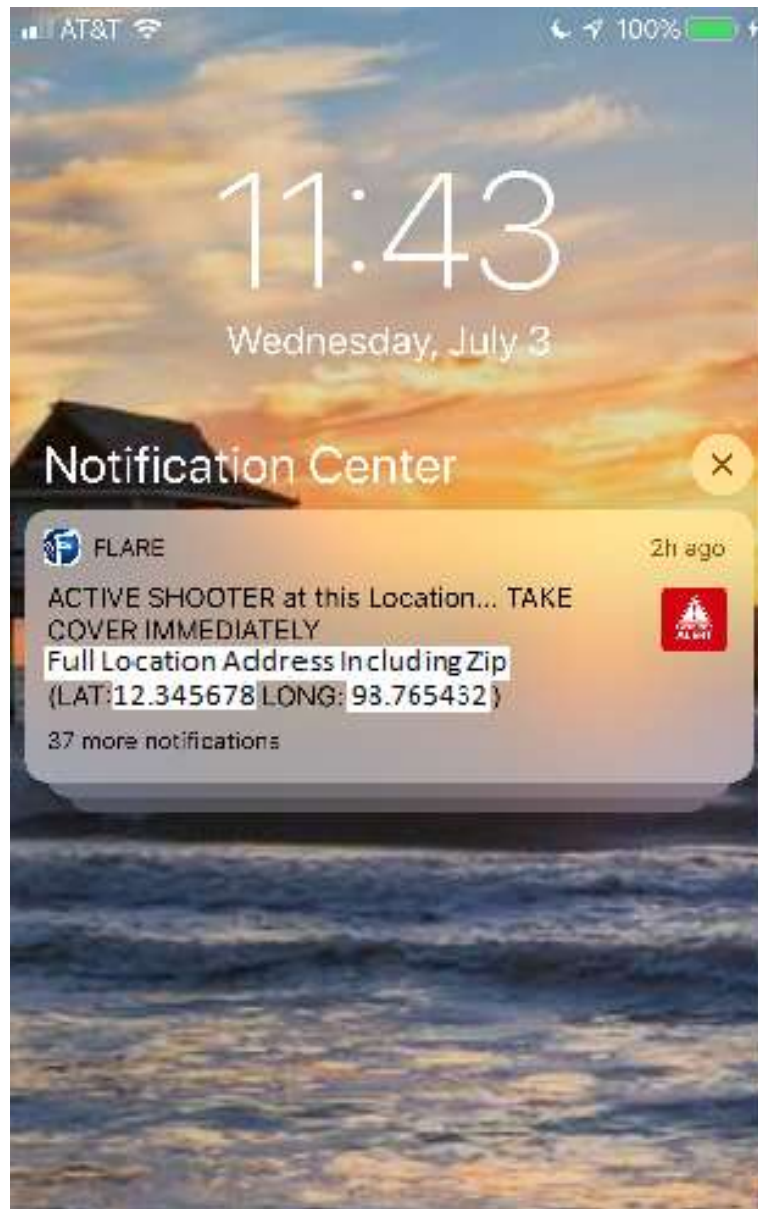
(Example: Think of this as a School or a Stadium with a number of FLAREs deployed around the location and all people that attend the location have the FLARE App).



The below image shows the Critical Alert Notification that was sent, was actually received. All Smart Devices that have the FLARE App and which have come into local proximity of any of the Clients FLAREs within the past 24 hours, that are assigned to a Profile enabled for Critical Alerts will receive the that same Critical Alert Notification.



The Image below shows the Critical Alert Notification received on a user's phone that has the FLARE – Flare Central App.



Appendix A (Test Message Drills):

The Image below shows the Critical Alert Notification feature being used in a **Test Message Drill**. The same Critical Alert Notification Activation process described above should be followed but with a Key difference.

1. Switch the Test Drill Message Button to enable it.
2. This will NOT trigger a call to the emergency services when activated.
3. All Predefined Critical Alert Messages become disabled and the Test Drill Message is used as the Critical Alert Message for **Test Drills**.

